



# Guest Protect Plan

SAFEGUARD YOUR TRIP WITH CSA TRAVEL PROTECTION



## BEFORE YOU GO

Unable to travel because you're sick? No problem! Trip Cancellation coverage keeps you from losing your vacation savings if you need to cancel for a covered reason. Plus, Concierge Services from our designated provider can help you make restaurant reservations, order flowers, arrange tee times—and more—at your request.



## DURING YOUR VACATION

The last thing you need is something to go wrong during your vacation. With coverage for Baggage Delay, Emergency Assistance, Trip Interruption and more, CSA's Guest Protect Plan can help you focus on enjoying yourself! Our designated assistance services provider can help with other issues that may come up, like the need for a medical referral or replacing medication or eyeglasses.



## AFTER YOU'RE HOME

At CSA we strive to keep our claims process as hassle-free as possible. One claims representative will work with you from start to finish, making sure you receive the responsive, friendly service you need. Identity Theft Resolution Services offer you six months of service starting on your scheduled departure date.

# GUEST PROTECT PLAN DETAILS

Underwritten by Generali U.S. Branch

## COVERAGE

### Trip Cancellation

100% of Trip Cost

### Trip Interruption

150% of Trip Cost

### Travel Delay

\$200 daily limit applies

\$600

### Baggage

\$1,000

### Baggage Delay

\$1,000

### Medical and Dental Expense

\$25,000

### Emergency Assistance and Transportation

\$1,000,000 Per Plan

### Accidental Death & Dismemberment - Travel Accident

\$100,000 Per Plan

### Rental Car Damage

Not available to residents of TX

\$25,000 Per Plan

Note: The maximum trip cost this plan covers is \$50,000. Limits above are per person unless otherwise noted.

## ABOUT CSA TRAVEL PROTECTION

CSA Travel Protection, a Europ Assistance company, is dedicated to providing valuable travel insurance and emergency assistance services to protect travelers' valuable investments and provide the peace of mind one deserves while traveling. CSA has developed a reputation for standing behind its customers and by offering products and services to meet their needs. Through superior customer service, extensive experience and industry-leading innovation, CSA is with its clients every step of the way, whenever and wherever they are needed.

## CONTACT YOUR VACATION RENTAL COMPANY TO PROTECT YOUR TRIP

For questions about coverage, call CSA at (866) 999-4018



This plan provides insurance coverage for your trip that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home and automobile policies. The purchase of this plan is not required in order to purchase any other travel product or service offered to you by your travel retailers. If you have any questions about your current coverage, call your insurer, insurance agent or broker.

Plans are available to residents of the United States. Benefits and services are described on a general basis. Certain terms and conditions may apply. Your travel retailer may not be licensed to sell insurance, and cannot answer technical questions about the benefits, exclusions, and conditions of this insurance and cannot evaluate the adequacy of your existing insurance. For questions or complete information on policy benefits, limits and exclusions, please contact CSA at (866) 999-4018 or [www.vacationrentalinsurance.com/doc](http://www.vacationrentalinsurance.com/doc) for a sample Description of Coverage or Insurance Policy for this plan.

These plans are administered by CSA Travel Protection and Insurance Services. Services are provided through CSA's designated providers. Travel Insurance is Underwritten by: Generali U.S. Branch, New York, New York; NAIC # 11231 (all states except as otherwise noted) under Policy/Certificate Form series T001. California is Underwritten by Generali Assicurazioni Generali S.P.A. (U.S. Branch), Colorado is Underwritten by Assicurazioni Generali - U.S. Branch, Oregon is Underwritten by Generali U.S. Branch DBA The General Insurance Company of Trieste & Venice, and Virginia is Underwritten by The General Insurance Company of Trieste and Venice - U.S. Branch.

# ADDITIONAL SERVICES

Provided by CSA's designated provider

## 24-HOUR EMERGENCY ASSISTANCE SERVICES

- Medical and Legal Referral
- Traveling Companion Assistance
- Locating Lost or Stolen Items
- Replacement of Medication and Eyeglasses
- Emergency Message Relay
- Pet/Vehicle Return

## CONCIERGE SERVICES

Provides assistance scheduling golf tee times, making restaurant, airline and rental car reservations, and ticketing for entertainment and other special events.

## IDENTITY THEFT RESOLUTION SERVICES

Provides service and security for six months, starting on the scheduled departure date, including phone calls to credit agencies, police report filing and legal paperwork. Only available for incidents involving U.S. bank accounts.

## ROADSIDE ASSISTANCE

- Towing Service
- Battery Jump/Minor Roadside Adjustments
- Locksmith Services
- Fuel Delivery
- Vehicle Winching/Extraction
- Flat-tire Change

## ON DEMAND MEDICAL CARE

Getting sick on vacation is never fun, but it doesn't have to be difficult to find what you need. With just one call, we can provide you with immediate access to on call physicians, medical advice, even referral to a physician near you using CSA's designated provider network of 30,000 physicians and 850,000 service providers worldwide. It's like taking a doctor with you on vacation.

## TELADOC (FORMERLY CONSULT A DOCTOR™)

Connect instantly with a network of physicians for information, advice, and treatment, including prescription medication, when appropriate.

## NO OUT-OF-POCKET MEDICAL

if you get sick or injured while traveling, we can get you to a trusted provider and even handle the payment for acute treatments up to \$1,000.

## 10-DAY FREE LOOK

We are committed to providing you with the best possible service. That's why, if you need to cancel your plan, you may do so and receive a refund of your plan cost as long as you cancel your insurance within 10 days of purchase and have not filed a claim or departed on your trip.